

### About Southampton University Hospitals NHS Trust (SUHT)

Southampton University Hospitals NHS Trust is one of the UK's most successful healthcare organisations.

SUHT provide: local hospital services to some 500,000 people living in Southampton and South West Hampshire; and specialist services such as neurosciences, cardiac services and children's intensive care to more than 3 million people in central southern England and the Channel Islands.

SUHT are also a major centre for teaching and research in association with the University of Southampton and partners including the Medical Research Council, Wellcome Trust and Cancer Research Campaign. For more information about our partners please click on the offsite links menu on the right handside of this page.

Every year their 7,500 staff:  
- treat more than 115,000 inpatients and day patients, including around 40,000 emergency admissions;  
- see 350,000 people at outpatient appointments;  
- and deal with around 85,000 cases in their Emergency Department.

"Southampton University Hospitals NHS Trust required a new technology to reduce the administration overhead and cost of their current RSA SecurID solution without compromising on security. It was felt that by utilizing users mobile phones as the two factor token, we could significantly reduce our admin overhead and overall cost of our existing solution.

Due to the fact we do not supply mobile phones to our entire work force, we decided that we must steer away from any solution that relied on SIM or Java based technologies; it had to be a total server side solution. With this in mind SecurEnvoy SecurAccess seemed the obvious choice"

### Ryan Hewitt – Senior Network & Security Analyst - SUHT



SUHT integrated **SecurEnvoy SecurAccess** directly with their Novell eDirectory© system and have reaped the rewards by reducing the time to deploy users; SHUT claim they have reduced deployment of users from 15 minutes per user with RSA to less than 1 minute with SecurEnvoy. Ryan Hewitt describes it as "a very intuitive application with very smooth integration into eDirectory© and which does exactly what is says on the tin!"

Rather than create new user guides to give to their users, SUHT decided to use the first SMS message to not only contain the first passcode but also instructions on use. The instruction via SMS has also helped to reduce the overhead of changing and deploying instructional informational to all remote working staff.

"From working closely with SecurEnvoy staff through-out the project you can tell SecurEnvoy really care about their customers and go out of their way to make sure the customer is satisfied. We needed a solution to be implemented that would reduce our administration overhead and operational costs and SecurEnvoy SecurAccess has helped us achieve this, we installed it and it just works!" **Comments Ryan Hewitt**

