

Microsoft Windows Password Management.

Self-help Password Reset with Mobile Phone-based Two-Factor Authentication.



Key benefits:

- More than 80% Savings on Windows Password Resets
- Self-service password reset process
- Increased business productivity
- Highly affordable, tokenless two-factor authentication

SecurPassword from SecurEnvoy enables Microsoft Windows domain users to reset their own password using mobile phones to create two-factor authentication.

The cost of calling the helpdesk and lost productivity is growing every day. Increasingly complex Windows passwords can change up to 12 times a year and require numbers as well as upper and lower case characters. Not surprisingly, a user typically forgets their password more than twice a year.

SecurPassword is the only solution that allows users to reset their Windows domain password using tokenless, two-factor authentication. With **SecurPassword**, a six-digit, one-time passcode is pre-loaded onto the user's mobile phone via SMS. Pre-loading counters any SMS delays or intermittent signal problems.

Users who have forgotten their password simply enter their Windows logon ID into a dedicated web-site, Enter their PIN or answer a configurable security question and then enter the pre-loaded passcode from their phone. Once successfully authenticated the user can create a new password.

Key Features:

- Password reset using mobile phones
- Strong two-factor authentication
- Self-service mechanism
- Automated delivery of passcodes
- Additional configurable security questions
- Information stored and read from Microsoft Active Directory
- Supports any GSM mobile phone
- No software required on the mobile phone
- SMS delays eliminated

Return on investment

The average helpdesk cost of a password reset is £14. Password resets will therefore cost a company with 1,000 users £88,200. However, using SecurEnvoy will create savings of £80,700 (91 percent) a year.

Adjust The Yellow Boxes To Suite Your Environment

| | |
|---|--------------------------------------|
| Enter the Number of Computer Users in your Organization | <input type="text" value="1,000"/> |
| Helpdesk calls per user per year | <input type="text" value="21"/> |
| <small>Average number of calls per user per year is 21 - source Meta Group</small> | |
| Percent of Calls Associated with Microsoft Password Resets | <input type="text" value="30%"/> |
| <small>30% of all helpdesk calls are password resets - source Gartner Group</small> | |
| Average Cost of a Helpdesk Call | <input type="text" value="£14"/> |
| <small>Average Cost of one call is £14 - source Forrester Research</small> | |
| Existing Password Reset Cost Per Year | <input type="text" value="£88,200"/> |
| SecurEnvoy SecurPassword Cost Per Year | <input type="text" value="£7,500"/> |
| Savings Per Year> | <input type="text" value="£80,700"/> |
| Percent Savings> | <input type="text" value="91%"/> |